

## HOW MUCH WILL MY INTERNET SERVICE AND EQUIPMENT COST?

### Installation & Equipment (One-Time)

Standard Wireless Equipment <sup>1</sup>	\$ 300.00
Standard Installation & Configuration <sup>2</sup>	\$ 100.00

### Additional Equipment (As Needed)<sup>3</sup>

Linksys 4-Port Switch	\$ 40.00
Linksys Wireless Router & 4-Port Switch	\$ 100.00

### Internet Service (Monthly)

Plan	Download	Upload	
Economy	384Kbps	384Kbps	\$ 40.00
Basic	512Kbps	512Kbps	\$ 50.00
Standard	768Kbps	768Kbps	\$ 75.00
Professional	1,024Kbps	1,024Kbps	\$ 100.00
Business <sup>7</sup>	1,536Kbps	1,536Kbps	\$ 150.00
Corporate <sup>7</sup>	2,048Kbps	2,048Kbps	\$ 200.00
Executive <sup>7</sup>	3,072Kbps	3,072Kbps	\$ 300.00

### Optional Services (Monthly)<sup>4</sup>

Domain Name Registration & Management	\$ 10.00
Web Site Hosting & Management	\$ 25.00
Upgrade to 200MB Email Account	\$ 10.00
Static IP Address (Each)	\$ 5.00

### Services (Hourly)<sup>5</sup>

Web Site Design & Publishing	\$ 120.00
Network Consulting, Setup or Repairs	\$ 100.00
Computer Upgrades or Repairs (In-Store)	\$ 45.00
Computer Upgrades or Repairs (On-Site)	\$ 65.00
Many other services available...	Call

**NOTE: Be sure to ask about our current specials and discounts for yearly subscriptions.**

<sup>1</sup> Customers purchase and own all required equipment, to eliminate the need for service contracts.

<sup>2</sup> All installations are performed by a Licensed Electrical Contractor, as per Nevada State law.

<sup>3</sup> Any additional equipment will be determined prior to starting the installation. Customers may provide their own equipment, but will be responsible for configuration or setup costs.

<sup>4</sup> Domain registration, web hosting, email and online storage space will be provided by a third party and maintained by our technicians.

<sup>5</sup> All technical services will be scheduled and provided based upon availability of technicians. To guarantee support availability, ask about our support contracts and SLA's.

<sup>7</sup> Currently, these packages are only available in Mason Valley.

All pricing and availabilities are subject to change without notice.

Updated May 20, 2009

## CURRENT NEWS

### Smith Valley Coverage

Wireless Internet Service is currently available to residents of Smith Valley. We currently have almost 40 customers and there's plenty of bandwidth left. Be sure to give us a call about our special offers for Smith Valley.

### Java Dave's Drive-Thru Coffee & More...

Although we have had our coffee shop open for nearly a year, advertising and signage has really just begun. Be sure to stop in a check out what we have to offer.

Summer coffee alternatives, real fruit smoothies, iced tea, lemonade, sodas and more are available Monday through Friday, from 6:00AM - 5:00PM. We also have scones, muffins, cookies and a variety of iced/frozen specialty coffees, including a few Starbucks imitations.

### Internet Café

Our Internet Café is now available for use to the public for a minimal fee. We currently have six high-end computer systems loaded with applications and games to suit everyone. Pricing starts at \$6.00/hour and discounted daily, weekly and monthly rates are available. The Internet Café will be open Monday through Friday, from 9:00AM - 5:00PM.

### Wi-Fi Hot Spot

Yerington's first High Speed Wireless Internet Hot Spot is now live! Anyone with a wireless enabled notebook or other device will be able to connect and surf the web at true broadband speeds 24 hours/day. Pricing starts at \$4.00/hour and discounted daily, weekly and monthly rates are available.

### Training Classes

Starting this summer, we will be offering high quality hands-on training classes to the public. Some basic classes will be offered free of charge, while more in-depth classes will cost between \$100.00 and \$500.00. All classes will be taught by certified technicians, and will include text books and media as needed. Some of our introductory classes will include Windows XP, Windows Vista/7, Office Applications, Programming, Networking and Web Design.

Visit us at [www.mvqn.net](http://www.mvqn.net) for more information

Mason Valley Quicknet is a locally owned and operated company dedicated to providing dependable and affordable wireless high speed internet service to Mason Valley residents and businesses.

# Quicknet

## Wireless High Speed Internet

235 North Main Street – Yerington, NV 89447



**Service currently available in  
Mason Valley and Smith Valley**

**Absolutely no Bandwidth Quotas**

**Works with all VoIP Providers,  
including Vonage & MagicJack**

**VPN, Online Gaming, IPTV, Netflix  
and Dish-On-Demand Movie Ready**

**100% Public Connections with the  
option for DDNS and Static IPs**

**The Only Local Internet Backhaul,  
NO Mountain Top Repeater Issues**

**Don't be fooled by the competition!**

**(775) 463-7510**

## HOW DOES WIRELESS INTERNET SERVICE WORK?

### *Free Up Your Phone Lines!*

Our technicians install a small antenna on the exterior of your home or office building (this includes all necessary cabling and hardware). This equipment will immediately begin receiving a radio signal from one of our local towers or nearby repeaters. This “wireless” connection means that your computers are always connected and will never need to “dial-up” or use your phone lines.

## HOW FAST IS THE SERVICE AND HOW DOES IT COMPARE TO OTHER SERVICES?

### *The Fastest And Most Reliable Ever!*

To provide a little perspective, the best dial-up connection speed (bandwidth) you can get is a little under 56Kbps, more often than not, 28Kbps to 36Kbps here in Mason Valley and Smith Valley. Internet providers based in major cities can provide bandwidth from 512Kbps and up.

One of the two major differences is that these other providers offer only asymmetric bandwidth; this simply means the download speeds are different than the upload speeds. An example internet plan could be 1,500Kbps (download) and only 128Kbps (upload) although this practice has become acceptable, we believe that symmetric bandwidth is simply better.

The second major (and more important) difference is the connection “latency.” Latency represents the time it takes for the internet signal to travel to its destination (i.e. Microsoft’s Servers) and back. We overcome this problem by keeping our internet connection, servers and routers here locally. As a comparison, tests to google.com take an average of 250ms on dial-up and 900ms on satellite connections. Our service boasts an average of only 65ms (milliseconds).

One other difference worth mentioning is that our backhaul, or connection to the internet, is currently 9.0Mbps. While we have much more bandwidth than our competitors, we have chosen to limit our internet packages to 3.0Mbps or less to guarantee efficiency and reliability.

To sum this all up, our internet service is anywhere between 12 and 100 times faster than dial-up, and as far as local competition, well just ask around or stop by our local office for a test drive.

## HOW SECURE IS THE WIRELESS INTERNET SIGNAL?

### *Your Information Is Protected!*

Our equipment has AES 128-bit encryption built-in to ensure privacy and security across our wireless network only. As we can not be responsible for internet content, we always recommend that you download and install the most current virus definitions, and security updates for your operating system.

Our equipment also includes an integrated router and firewall. This typically eliminates the need for anything more than a switch inside your home. Some router and firewall manufacturers (i.e. Buffalo, SMC and TrendNet) have been known to cause connectivity issues across broadband connections due to minimal processing power and proprietary “Speed Boosting” technologies. For this reason, we prefer and sell Linksys-Cisco WRT54G/G2/GL routers, with our own custom firmware. We have seen, on average, an increase of almost 150% in bandwidth, and a decrease of more than 200% in collisions by switching to our routers from the brands mentioned above.

## WHAT KIND OF WARRANTY AND SUPPORT CAN I EXPECT?

### *We Back Our Service And Equipment 100%!*

We understand that no single piece of hardware will last forever. We offer a two year limited warranty on all of our wireless equipment. We also do occasional equipment upgrades at no cost to you, when deemed necessary.

Our technical support staff is also available to answer questions Monday - Friday, from 9:00AM - 5:00PM. We will do our best to assist you as soon as possible, however we offer several Service Level Agreement (SLA) packages for an additional cost that guarantee onsite technical support within 1 business day.

## HOW CAN I SIGN-UP FOR SERVICE AND HOW LONG WILL IT TAKE?

### *Sooner Than You Think!*

You have several options to sign-up. You can visit us online at [www.mvqn.net](http://www.mvqn.net), stop in and see us or call us anytime. We will schedule a pre-install as soon as you have expressed interest. The actual installation will occur within 7 business days, unless otherwise determined at the time of the pre-installation.

## HOW MANY COMPUTERS CAN I USE WITH ONE CONNECTION?

### *As Many As You Want!*

You can have as many computers as you like. Our equipment will only allow you to have the bandwidth your plan includes. Each computer simultaneously using the internet will share a portion of this total bandwidth.

## WHAT ABOUT MY CURRENT INTERNET PROVIDER AND/OR EMAIL ACCOUNTS?

### *Email...No Problem!*

You are certainly more than welcome to keep your existing email account, assuming your current internet provider allows this. However, their internet service will no longer be needed, as we will be your internet service provider (ISP).

Each of our plans include one free 100MB email account. If this is not enough, you can purchase additional accounts as needed. We also do not block/blacklist any mail domains or countries like our competitors.

## WHAT IF I WANT MY OWN WIRELESS NETWORK INSIDE MY BUILDING?

### *The Convenience Of Wireless!*

With the right equipment, you too can enjoy the many benefits of wireless inside your home/business.

## HOW RELIABLE IS THE WIRELESS INTERNET CONNECTION?

### *Ask Our Satisfied Customers!*

We have been providing high speed wireless internet for almost five years now, continuously upgrading, testing and improving our wireless network. During this time, our external system has experienced only two and one half hours of downtime (approximately 99.99999% system uptime). And although there have been occasional problems internally, they are kept to a minimum and repaired quickly and permanently.

Some of our business customers include: Copper Creek Grill, Radio Shack, Goldfield Auto Parts, Lyon Council on Alcohol and Other Drugs, Yerington Tire Service, Mark’s QuickCheck, Pederson & Kalter, P.C., Grant Smith Construction, GTG Packaging, Weed Heights Development, Roberson Realty, Home Health Services, O’Keefe Insurance and more...